

THANK YOU FOR THE FEEDBACK

1-Day Program



A crucial part of a leader's job is evaluating team members and offering them feedback to improve performance. And it is not the role of the leaders to just be the ones giving it; they could be the beneficiary of it too. Effective leaders want to lead productive teams, improve their leadership abilities, and further their careers. Feedback from colleagues and subordinates alike is the key. This DOOR program equips leaders with mindsets, skills and tools for exchanging effective feedback and creating a culture which welcomes the power of it.

**Thank You For The
Feedback**



Topics

- + Types and sources of constructive feedback
- + Guidelines for giving constructive feedback
- + Feedback – a developmental tool for self and others
- + Key feedback triggers and handling barriers in feedback situations
- + Practice giving constructive feedback & nurture an appreciative environment for exchanging feedback

Training Objectives

At the end of this training you will be able to:

1. Understand the role and importance of feedback
2. Learn ways to give and receive feedback in a structured and efficient manner
3. Leverage feedback for personal and professional growth of self and others
4. Receive clarity on how to avoid common feedback mistakes and address challenging feedback situations
5. Enhance constructive feedback giving process and action planning to bridge the gaps

Duration

1 Day

LEADERS NOT ONLY HAVE TO MODEL GIVING #FEEDBACK, BUT ALSO RECEIVING OF FEEDBACK IN A POSITIVE WAY.

Program Schedule

Types and sources of constructive feedback

- + Need for feedback
- + Types of constructive feedback
- + Sources of feedback: internal and external to organization
- + Feedback as a developmental tool for the psychological health of the team

Guidelines for giving constructive feedback

- + Distinguishing characteristics of constructive feedback: GOT-US!
- + IDEA model for giving constructive feedback in a timely, structured and effective manner

Feedback as a developmental tool for self and others

- + Feedback for self-awareness and self-improvement
- + Feedback for professional growth of others

Key feedback triggers and handling barriers in feedback situations

- + Decoding the triggers that can stop your feedback from being received well
- + Handling barriers in feedback situations
- + My own feedback barometer

Practicing constructive feedback giving & nurturing an appreciative environment for exchanging feedback

- + Practice constructive feedback giving in a triad

Final blueprint for creating an appreciative environment for exchanging feedback

- + Actions for self and team – immediate and successive

More information

If you would like to discuss any one of our programs please contact us.

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